

General Conditions

1. ARRIVALS AND DEPARTURES

ARRIVALS: CHECK-IN from 1 p.m. to 8 p.m., unless otherwise agreed

DEPARTURES: CHECK-OUT not later than 12.30 p.m.

The minimum stay is at the discretion of the Management depending on the season.

The scheduled Arrival and Departure dates must be observed. In the event of **delayed arrival or early departure, you will be required to pay 100% of the booked days not used.**

2. PRICES:

The daily price for each pitch includes the price for 1 person or 2 people, excluding visitor's tax. Any additional person will be charged as per price list.

ON REQUEST (services not included in the price):

Farmer's Breakfast: "International" with fresh products €12.00 per adult €8.00 per child/Breakfast Greedy Farmer
€15.00 per adult €10.00 per child

Laundry Use: Washing machine available for cleaning your own linen. It can be used on request at a cost of €6.00 per wash.

Camper Parking, inside the camping area, after check-out time and up to 6 p.m. at a cost of €12.00. The service is carried out at the discretion of the Management, **not in high season.**

3. BOOKING (ARRIVALS/DEPARTURES)

The booking is binding and the Arrival/Departure dates must be respected. Otherwise you will have to pay 100% of the day/days not enjoyed. In case of late arrival or early departure, no sum will be refunded.

Upon departure guests are kindly asked to leave their pitch clean and tidy.

4. PAYMENTS

The payment of the balance of the holiday (net of the deposit paid at the time of booking), must be made **ON THE DAY BEFORE DEPARTURE** or **ON THE DAY OF ARRIVAL if it is a weekend (one night)**, at the Reception that provides cash/reception services from 8 a.m. to 7 p.m.

The registration formalities must always be made on the day of arrival.

The payment can be made in cash (the amount admissible by law) or by credit cards VISA, Mastercard, Cartasì, Pago Bancomat.

5. BOOKING CONDITIONS

To book:

- Fill in the online booking form on our website www.agriturismolapart.com
- Send an email to us: camping@agriturismolapart.com

It is necessary to communicate, at the time of booking, the exact number of adults, children (specifying age), animals and the length of stay.

In the event of a reservation, the number of the assigned pitch will be communicated upon check-in.

The reservation only becomes binding once a copy of the credit card or deposit payment has been received with the confirmation of the offer.

It is not possible to transfer the reservation to a third party without the Direction's authorisation.

Confirmation of the booking implies acceptance of the General Conditions.

Campsite Rules

1. RECEPTION

Anyone wishing to enter the campsite for any reason whatsoever must **obtain authorisation from the Management. For this purpose each person's identity document must be handed in to the Management for legal registration.** Access and presence on the campsite of unauthorised persons entails:

- **Violation of Article 614 of the Italian Criminal Code (breaking and entering);**
- **Violation of the Public Safety Regulations;**
- **Violation of Article 633 of the Italian Criminal Code (invasion of land and buildings);**
- **Violation of Article 624 of the Italian Criminal Code (theft of services);**
- **Contractual Fraud Offence.**

2. VISITORS

The Camping Management reserves the right to allow the entry of visitors and day guests with free short-term permits (up to 1 hour), subject to the operating requirements of the accommodation complex. A subsequent extension of the stay must be authorised by the Management and entails payment of the stay according to the price list. Visitors may only enter the campsite on foot and during the scheduled daytime hours. It is the responsibility of the campsite guests to ensure that their guests have authorisation from the Management and our guests are responsible for their guests' behaviour within the campsite.

3. RESPECT FOR COMMON AREAS

Equipment used during the holiday (tables, chairs, sun loungers, bicycles, barbecues and so on) must remain within one's own pitch and should not be left in communal areas. This avoids creating obstruction and/or danger when passing through.

4. SELECTIVE COLLECTION

On our campsite we take special care of waste collection, so we kindly ask our guests to use the bins provided on the campsite in the correct manner.

Guests are also responsible for collecting any organic waste produced by their pets. To avoid unpleasant inconveniences, we recommend using the toilet area designated for our animal friends. For further information about this area, please ask at Reception.

5. MINORS

Adults are responsible for their children's behaviour, whose vivacity and needs cannot be at the expense of the peace, safety and hygiene of other guests.

6. ANIMALS

Our animal friends, out of respect for all those present in the Agricamping, must be guarded and kept on a leash when walking around the Agricamping.

7. PITCH NUMBER REGISTRATION

The pitch can be chosen by the guest taking into account the instructions of the staff. Reserved pitches may only be occupied with the prior permission of the Management. All equipment, including vehicles, must be neatly stowed within the pitch. No more than one family per pitch may be accommodated.

8. RESPECT FOR QUIET HOURS

Behaviour, activities, games and the use of equipment that cause disturbance to guests must be avoided at all times.

In particular during quiet hours, the following are not permitted:

- Use of noise-generating equipment; and
- Use of sports and leisure facilities.

9. PROHIBITIONS

It is forbidden:

- **To spill oils, fuels, boiling, salty or waste liquids on the ground;**
- **To dispose of waste outside the designated containers;**
- **To damage vegetation;**
- **To dig holes or gullies in the ground;**
- **To light open fires;**
- **To wash cars or vehicles on the pitch;**
- **To wash dishes and linen outside the special washbasins;**
- **To waste or misuse water;**
- **To lay fences, shading tarpaulins, tie or anchor anything to plants, pull ropes at eye level and install anything else that may constitute a potential danger and be an obstacle to free passage.**

10. SAFEKEEPING OF LOST PROPERTY

Objects found within the campsite must be handed over to the Management for the fulfilment of legal requirements.

11. LIABILITIES

The Management is not liable for:

- any damage occurring during nocturnal walks in the campsite areas;
- any theft of objects and valuables left unattended;
- damage caused by other guests, force majeure, natural disasters, insects, diseases and epidemics, including of plants, falling branches or hanging fruit from trees. It is the responsibility of guests to ensure that the electrical installations in their trailers/caravans comply with legal and good engineering standards and are kept in perfect working order.

The Management reserves the right to expel those who, in its sole discretion, violating the rules or, in any case, disturbing the harmony and spirit of the structure, damage the smooth running of community life and the interests of the whole campsite. Guests who have already been expelled or called to order are not allowed to re-enter the campsite without a new, specific authorisation from the Management.

Entry to the campsite implies acceptance of and full compliance with these regulations, which can be completed at any time with additional rules the Management will deem necessary for a better service.

Thank you for your cooperation. Enjoy your holiday @ AGRICAMPEGGIO LAPART



Agricampeggio La Part
Contrada La Pora n°17 - 37010
San Zeno di Montagna (Verona-Italy)
camping@agriturismolapart.com
Tel: +39.045.728.5277

OPENING HOURS

Arrivals	1 p.m.-8 p.m. unless otherwise agreed
Departures	from 8 a.m. to 12.30 p.m.
Quiet Hours	from 1.30 p.m. to 3 p.m. – from 11 p.m. to 8 a.m.
Visitors	from 10 a.m. to 8 p.m.
Reception	from 8 a.m. to 7 p.m.
Swimmingpool	from 9.30 a.m. to 7.30 p.m.
Zero Kilometer Shop	from 8 a.m. to 7 p.m.

Contacts

Agricamping Mobile 375 585 4183 WhatsApp 24 hours a day

Agriturismo Mobile 375 585 4132 WhatsApp from 8.00 a.m. to 9.30 p.m.

(For Restaurant Reservation)